

GOOD NEWS STORIES

Prevention and Promotion Fund for Better Mental Health – Rotherham

Successfully supported following a stroke

Referral

Client S is a lady who completely lost her eyesight following a stroke in September 2021. She was referred to our service by sight and sound to help her with hospital appointments. Upon visiting this lady, we established she required a lot of support around housing, benefits and a social care assessment for herself and her husband. Their 16-year-old daughter is their main carer. Client S's husband has severe learning difficulties and requires support with daily living activities including money management, correspondence, communication, and appointments. Client S was left to deal with her sight loss without any support from any services whilst being a full-time carer for her husband.

Intervention

Client S was supported to make an application for PIP referred for rehousing under medical priority and a social care assessment. She has received 20 hours direct payment for advocacy support and 17.5 hours for personal care. Client S's husband was also referred for a social care assessment and still awaiting a decision on an outcome for a direct payment.

Her daughter was referred to the carer's centre and has had a carer's assessment. Her daughter who is in the first year of college supported her mum with all daily living activities including shopping, attending appointments, cleaning, personal care and preparing meals. Following a carer's assessment YAWR now support with shopping, correspondence, and hospital appointments.

Due to Client S having several health conditions including diabetes and kidney failure she has regular appointments to hospital up to 3 times a week which YAWR support with. YAWR also support with accompanying her husband to the appointments which can be in Rotherham or Hallamshire hospital as he can't be left alone at home.

Client S is still waiting to be rehoused to a suitable property which meets her disability needs attending hospital in preparation for dialysis, regular eye check-ups

Rotherham Federation of Communities Ltd Charity no: 5913521, Company no: 1158600, **Voluntary Action Rotherham (VAR)** Charity no: 1075995, Company no: 2222190, **YAWR Services** Charity no: 1192406, **Rotherham Ethnic Minority Alliance** Charity no: 1140365, Company no: 04730630, **Age UK Rotherham** Charity no: 1039771, Company no: 1927474, **Rotherham Parents & Carers Forum** Charity no: 1147969, Company no: 07719951, **Live Inclusive** Charity no: 1065630, Company no: 3126759



as requires an operation to remove a blood clot but on hold until blood pressure levels can be stabilised.

Outcomes

Client S is awaiting outcome of PIP, assessed for a social care assessment, provided a Direct Payment giving choice and flexibility in how her care needs are met.

The outcomes achieved to date include:

- Improved independence
- Improved financial outcomes
- Improved access to the community and support services
- Reduced loneliness and isolation
- Improved mental health and wellbeing
- Having a voice through advocacy support

Rotherham Federation of Communities Ltd Charity no: 5913521, Company no: 1158600, **Voluntary Action Rotherham (VAR)** Charity no: 1075995, Company no: 2222190, **YAWR Services** Charity no: 1192406, **Rotherham Ethnic Minority Alliance** Charity no: 1140365, Company no: 04730630, **Age UK Rotherham** Charity no: 1039771, Company no: 1927474, **Rotherham Parents & Carers Forum** Charity no: 1147969, Company no: 07719951, **Live Inclusive** Charity no: 1065630, Company no: 3126759

