

# TENANT VOICE @ROTHERFED

Newsletter of RotherFed Tenant Voice  
ISSUE 4

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[www.rotherhamfederation.org](http://www.rotherhamfederation.org)

Rotherham Federation (RotherFed) is a local, community led charity that helps to strengthen communities. We work in partnership with Rotherham Metropolitan Borough Council to ensure local people are represented, have a voice and make a difference.

## Meet the RotherFed Staff .....

Hi, my name is Rachel and I am the Senior Project Officer at Rotherfed. I have been with the company for just over 11 years now, making me the longest serving member of staff out of the team.



My role is split into two sections, half of my time is spent on the HRA Council Contract where I cover the North of the Borough, supporting tenants and residents to try and achieve better things for their communities, the other half of my role is supporting the Big Local Million Pound Project in Thurcroft. I have worked on this project since it started back in 2012.

I enjoy both roles equally, it is so nice to help and support people and see the outcomes that can be achieved.

If you live in the North of the Borough or in Thurcroft and would like to get involved, please contact me, it would be great to hear from you.

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## Upcoming Tenant Voice Events



**Coffee Morning**  
**Thrybergh Parish Hall**  
**Tuesday 9th November**  
**10am until 12pm**



**Pizza Night**  
**The Unity Centre, Rotherham**  
**Wednesday 24th November**  
**6pm until 8pm**



**Coffee Morning**  
**Tuesday 7th December**  
**12pm until 2pm**  
**Venue - TBC Contact [rachel.cole@rotherfed.org](mailto:rachel.cole@rotherfed.org) for details**

**If you are a current Tenant Voice Volunteer or a RMBC tenant who would like to get involved? Come along and see what Tenant Voice is all about. (all events are free of charge but booking is essential) Book via [info@rotherfed.org](mailto:info@rotherfed.org)**

## You said the Council Listened!

### The tenant scrutiny panel asked

Can you send closure letters for Anti-social behaviour cases to explain when and why a case has been closed?

### Council responded

New case letters are now being used and a text service was introduced for people to give their feedback on how their case was handled.



# Volunteers - In Their Own Words

My name is Donna Draper I run a voluntary group in Canklow called Canklow Rainbow Kids Club. I like being a volunteer because I like to make a difference in my community helping young children in the area and giving them somewhere to feel safe.



The Tenant Voice meetings, I attend help me to have a say in decisions that affect my area and inform me of council services. We are a voluntary group of parents, we have not been able to run throughout the Covid pandemic but we are wanting to open again for the children in our community so they can come and meet their friends and do activities with them.

Our sessions run for an hour one day a week after school.

## Spotlight on .....

In September we ran our first RotherFed community and tenant engagement event in 18 months. The Coffee and Cake event at Springwell Gardens was a big success with many new tenants coming along as well as some Ward Councillors and Council Officers. This was a really informal session however we had the RotherFed team there who were able to promote all our services, some of which have come online in the last few months. It was great too to see in person some of our tenant reps and volunteers, some of which we had not met in person before due to the Covid restrictions.

We have now scheduled in more informal tenant engagement meetings and events including Coffee Mornings, Buffet Lunches and Pizza Evenings. These sessions will be informal, relaxed and provide the opportunity for Tenants to come back together now restrictions have eased. Our plan is for them to take place monthly, and are open to any RMBC Tenants, existing Tenant Reps, and those who are involved with our TARA's and Community Groups.

22 people attended our TV Buffet, 13 people attended our coffee morning and 11 people attended our pizza night in October.

